

# Emergency Department Management Course

Monday 8th - Friday 12th March (inclusive), 2010

**Overview:** This will be an intense 5 day workshop involving local and international experts. It will be focused on ED management, however experts from other health fields will augment the faculty. The course content has been developed from workshops held in Europe, US, South Africa and Canada.

The workshop will involve pre-reading, self assessment, expert presentations on practice and theory, simulated scenario-based training, breakout sessions and much, much more.

## Topics covered include:

- Being a clinical leader
- Managing the emergency care process
- Measuring and improving quality
- Managing change
- Leading people
- Managing finances and preparing a budget
- Managing projects
- Developing the culture
- Being accountable and driving performance
- Influencing the organisation and other stakeholders

Full course details will be distributed shortly.

**Who should attend:** This will be a MUST ATTEND workshop for all aspiring ED Directors and ED Directors already in the role.

**Venue:** Dept of Epidemiology and Preventive Medicine, School of Public Health and Preventive Medicine, Seminar Room 315, 3rd Floor, Burnet Tower, 89 Commercial Road, Melbourne Vic 3004.

**Course dates:** Mon 8 - Fri 12 March inclusive, 2010

**Course time:** 9:00am - 5:00pm daily

**Cost:** \$2,500 per person (incl. GST), catering provided

Further venue details and parking information can be found on our website at: [www.crepatientsafety.org.au](http://www.crepatientsafety.org.au)

Enquiries to Catherine Pound on +61 3 9903 0891 or [catherine.pound@med.monash.edu.au](mailto:catherine.pound@med.monash.edu.au)



Centre of  
Research Excellence  
in Patient Safety

## Organisers

Health Services Unit, School of Public Health and Preventive Medicine, Monash University

### Prof Peter Cameron MBBS, MD, FACEM

Prof Peter Cameron is a Consultant Emergency Physician and Director of CRE-PS. He has a strong research background in epidemiology and health services and in systems research. He has directed three large hospital EDs and is a past president of ACEM. As well as successfully managing a large number of research and contract grants for clinical and health services research, he also consults widely on health policy and health services development.

### Dr Terry Mulligan DO, MPH, FACOEP

Dr Terry Mulligan is Professor of Emergency Medicine at Utrecht University in the Netherlands. He facilitates the European course in Emergency Medicine and assisted in the development of emergency medicine as a specialty in the Netherlands.

**Facilitators include:** Just Stoelwinder (Chair of Health Services Management, Department of Epidemiology and Preventive Medicine, Monash University and Director of Medibank Private Limited), Frances Diver (DOH), Dr Sally McCarthy (President ACEM), Dr George Braitberg (Director Southern Health).



**Delegates limited to 25**  
so book early to reserve a place

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## REGISTRATION FORM



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**COST - \$2,500 per person (incl. GST)**

Payment can be made by cheque payable to Monash University, or by credit card. Cheque payments must be forwarded independently of any other payments. A copy of your registration must be included with your payment.  
(You will be notified by email within 10 working days of receipt of registration)

**EMAIL** completed registration forms to [catherine.pound@med.monash.edu.au](mailto:catherine.pound@med.monash.edu.au) (preferred option)

**OR**

**FAX** completed registration forms to: +61 3 9903 0181

**POST** cheques or money orders to:  
Gary White - CRE Patient Safety Workshop  
Department of Epidemiology & Preventive Medicine  
Monash University  
Alfred Hospital, Commercial Road  
Melbourne Victoria 3004

.....  
**Please keep a copy of this form as a tax invoice/receipt**

**Monash University ABN 12 377 614 012**

Title \_\_\_\_\_ First name \_\_\_\_\_ Surname \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Position \_\_\_\_\_ Organisation \_\_\_\_\_

### Payment details

(We are unable to accept Amex or to issue tax invoices)

Visa       Mastercard       Cheque  (submit form asap to reserve place)

Total amount paid \_\_\_\_\_

Name on card \_\_\_\_\_

Card number

Expiry date -- -- / -- --

Signature \_\_\_\_\_