

Credentialling and Health Care Seminar

Friday, 15 August 2008

Credentialling is an administrative process used to evaluate the qualifications and practice history of a health professional. It is an important tool used to enhance patient safety.

Credentialling ensures that people are appropriately skilled and qualified to be undertaking assigned tasks. It is needed not only when health professionals commence employment, but also on an ongoing scheduled basis to ensure that they are working within an acceptable and defined scope of practice.

Recent events in Australia have called into question whether our credentialling processes are adequate across the different levels of the health system. They have also highlighted the detrimental impact that not having an effective credentialling system can have on patient care.

The purpose of this seminar is to:

- explore issues and controversies relating to credentialling
- identify discipline-specific challenges in medicine and nursing;
- provide valuable information on how credentialling and scope of practice issues are being tackled at a national, jurisdictional and health service level, and
- provide guidance and instruction for those wishing to establish a credentialling system within their health service

Who should attend?

This seminar will be of value to health service administrators, those working in government at a policy level and clinicians working in both the community and hospital setting.

Venue: Royal Adelaide Hospital
Eleanor Harrald Building
Robson Lecture Theatre
North Terrace,
Adelaide, SA 5000

Seminar date: Friday, 15th August 2008

Seminar time: 09.00 - 4.30pm.
(Registration opens at 08.30)

Cost - \$250 per person (incl. of GST)

Further venue details, accommodation and parking information can be found on our website at: www.CREpatientsafety.org.au
Phone enquiries to Catherine Pound 03 9903 0891 or Peta McLaughlin 03 9903 0245.



Centre of
Research Excellence
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Speaker details (in order of appearance)

Prof Joe Ibrahim is a Consultant Physician with the Clinical Liaison Service and the Work Related Investigation Service Specialist Investigations Unit at Victorian Institute Forensic Medicine & State Coroners Office investigating the system failures associated with health care and work related deaths respectively. He is also an Associate Director with NHMRC Centre of Research Excellence in Patient Safety and an Adjunct Professor, Australian Centre for Evidence Based Aged Care at La Trobe University, Faculty of Health Sciences

Dr Heather Wellington is a medical practitioner and lawyer. She is a consultant with DLA Phillips Fox Health Law Practice and advises hospitals, peak bodies and governments nationally on a broad range of policy, governance and planning issues. Heather is also Chair of the Board of Melbourne's Peter MacCallum Cancer Centre and a director of health insurer GMHBA. A member of the Australian Council for Safety and Quality in Health from 2000-2005, Heather has a continuing deep professional interest in the safety and quality of health care.

Prof Michael Ward was appointed as Commissioner of the Health Quality and Complaints Commission in Queensland in January 2008. His research interests and publications have related to clinical and basic laboratory aspects of gastroenterology, organisational aspects of health care delivery and clinical information management systems.

Dr Jillann Farmer has significant experience working with the assessment and remediation of doctors at state and federal levels. This included a significant role in setting up the Health Assessment and Monitoring Unit of the Queensland Medical Board. She also completed a business redesign project for Medicare Australia, related to modifying doctors' behaviour in billing Medicare.

(continued overleaf)

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Speaker Profiles

Ms Christy Pirone is Principal Consultant in the Safety and Quality Unit in the South Australian department of Health. Christy graduated from Indiana University with a Bachelor of Science in Nursing and has a Master of Clinical Science Degree. Her background is in intensive care, hyperbaric medicine, safety and quality, and clinical research. She lectures at University of Adelaide.

Ms Karen Glaetzer has 20 years experience in Palliative Care and in 2003 became the first nurse in Australia to be authorised as a Nurse Practitioner in the specialty of Palliative Care. In 1988, Karen was involved in the setting up and development of the Daw House Hospice and has pioneered palliative care consultancy services to public and private hospitals in Adelaide. Karen has an academic appointment with the School of Medicine, Flinders University. She is the current Chairperson for Palliative Care Nurses Australia.

Dr Carol Grech is a Senior Lecturer in the School of Nursing & Midwifery at the University of South Australia. She was actively involved in establishing the credentialling model for the Australian College of Critical Care Nurses (ACCCN), the first professional nursing group in Australia to identify competency standards based on the outcome of a national research project that investigated the work performance of specialist critical care nurses.

Prof Guy Maddern is the RP Jepson Professor of Surgery at the University of Adelaide, Director of Surgery of The Queen Elizabeth Hospital and Surgical Director of the Australian Safety and Efficacy Register of New Interventional Procedures – Surgical (ASERNIP-S). He is also a Councillor of the Royal Australasian College of Surgeons and as Director of Surgery at The Queen Elizabeth Hospital he has been involved in developing and administering credentialling processes within surgical practice.

Prof Chris Baggoley is the the Chief Executive Officer of the Australian Commission for Safety and Quality in Health care. He has a strong clinical background in emergency medicine, becoming Professor of Emergency Medicine at Adelaide University in 2003. In 2005, Professor Baggoley was appointed Executive Director of Public Health and Clinical Coordination and Chief Medical Officer in the Department of Health in South Australia. As a key leader in health care safety and quality, he holds a strong network in health administration and a deep knowledge of the health system.

Mrs Elizabeth Foley FRCNA, has recently been appointed the Acting Executive Director of the Royal College of Nursing Australia. Prior to this, she held the position of Director, Policy and Strategic Development and has been involved in projects and policy developments that have shaped and influenced the nursing profession nationally.

Dr Grant Phelps is a Gastroenterologist & Director of Physician Training in Ballarat. He is currently seconded to the Department of Human Services to assist with the development of Clinical Engagement Strategies. Grant has a background in Clinical Management and Clinical Quality Improvement, having trained with Brent James' group in Utah. He has an MBA with a major in Services Marketing.

Dr Peter Chapman has been the Chief Medical Advisor, for Country Health SA for the past 6 years. This position involves providing leadership in safety and quality and advice on medical matters. Peter has chaired the Country Health SA Central Clinical Credentials Advisory Committee since 2001 and is currently overseeing an extensive review of the committee and its processes. Peter trained in New Zealand and specialised as a Radiation Oncologist and before moving to Adelaide in 1998.

Dr Erwin Loh commenced training in paediatrics and psychiatry before he completed a law degree and worked as a lawyer for 2 years, before moving into medical administration. He has an MBA and a Master of Health Services Management, and is the Deputy Chief Medical Officer at the Peter MacCallum Cancer Centre where he is involved in medical staff credentialling and clinical governance, amongst other things. He has developed a local web-based credentialling database and has provided advice to the Department of Human Services in Victoria in relation to a statewide credentialling system.

Ms Pip Leedham is CEO Primary Health, Department of Health & Human Services Tasmania and has held senior health management positions for over 15 years. In her role as CEO she is Chair of the Primary Health Credentials and Clinical Privileges Committee. The committee covers GPs providing services to rural inpatient facilities and Palliative Care medical specialists. Pip is a former National vice president of the Australian Health care and Hospitals Association and was an AHHA representative on the technical advisory group advising the former Safety & Quality Council on the establishment of the National Standard for Credentialling and Defining the Scope of Clinical Practice.

Professor Peter Cameron is the Director of the NHMRC Centre of Research Excellence in Patient Safety (CRE-PS) and leads patient safety-related research. Professor Cameron is also Head of the Pre-Hospital, Emergency and Trauma group within the Department of Epidemiology and Preventive Medicine at Monash University.

Mr Andrew Schwartz is the president of the The Australian Doctors Trained Overseas Association (ADTOA), the peak national organization of International Medical Graduates (IMGs) in Australia. He has represented the interests of IMG's at the Industrial Relations Commission of NSW, in the media and on various committees addressing the issue of credentialling.

Credentiailling and Health Care: Final Seminar Program

Time	Speaker	Organisation	Area covered
0830 REGISTRATION			
Session 1: Credentiailling in a health care context			Facilitator: Prof Joe Ibrahim
0900 - 0910	Dr Tony Sherbon	CEO, SA Department of Health	Welcome address
0910 - 0940	Dr Heather Wellington	Consultant, Phillips Fox DLA	Credentiailling of health care professionals - a national perspective
0940 - 1005	Prof Michael Ward	Commissioner, Health Quality and Complaints Commission, QLD	Standards compliance and failures in credentiailling
1005 - 1030	Dr Jillann Farmer	Medical Director, Clinician Performance Support Service, Patient Safety Centre, QLD Health	Credentiailling, scope of practice and their impact on patient safety
1030 - 1100 MORNING TEA			
Session 2: Developing credentiailling programs			Facilitator: Ms Christy Pirone
1100 - 1120	Ms Karen Glaetzer	Nurse Practitioner, Palliative Care. Repatriation General Hospital, Adelaide	Credentiailling, the nurse practitioner experience
1120 - 1140	Dr Carol Grech	Program Director: International School of Nursing & Midwifery University of South Australia	Possibilities and pitfalls in developing a credentiailling program
1140 - 1200	Prof Guy Maddern	Royal Australasian College of Surgeons	Surgeons - is procedural credentiailling enough?
1200 - 1230	Panel discussion		
12:30 - 13:20 LUNCH (50 minutes)			
Session 3: Cross-disciplinary perspectives on credentiailling			Facilitator: Prof Chris Baggoley
1320 - 1340	Mrs Elizabeth Foley, FRCNA	Acting Executive Director Royal College of Nursing, Australia	Nursing perspectives on credentiailling
1440 - 1400	Dr Grant Phelps	Clinical Lead, Quality and Safety Branch, Dept of Human Services, Victoria	Competent doctors, competent systems
1400 - 1420	Dr Peter Chapman	Chief Medical Advisor, Country Health, SA Hospital Inc	International perspectives on credentiailling
1420 - 1440	Panel discussion		
14:40 - 15:00 AFTERNOON TEA (20 minutes)			
Session 4: Credentiailling at the 'coal face'			Facilitator: Mr Nathan Farrow
1500 - 1520	Dr Erwin Loh	Deputy Director of Medical Services, Peter MacCallum Cancer Institute	The big city view of credentiailling
1520 - 1540	Ms Pip Leedham	CEO, Primary Health, Tasmania	Credentiailling in rural settings and general practice - barrier to or assurance of patient safety?
1540 - 1620	HYPOTHETICAL -	Proof to practice - show us your credentials!	
1620 - 1630	Prof Peter Cameron	Director, Centre of Research Excellence in Patient Safety	Closing address
1630 CLOSE			

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REGISTRATION FORM



Centre of
Research Excellence
in Patient Safety

COST - \$250 per person (inc. of GST)

Payment can be made by cheque payable to Monash University, or by credit card. Cheque payments must be forwarded independent of any other payments. A copy of your registration must be included with your payment. (You will be notified by email within 10 working days of receipt of registration)

FAX completed registration forms to: 03 9903 0181

OR

EMAIL completed registration forms to catherine.pound@med.monash.edu.au

POST cheques or money orders to:
Gary White - CRE Patient Safety Seminar
Department of Epidemiology & Preventive Medicine
Monash University, Alfred Hospital,
Melbourne Victoria 3004

If you are not already on the CREPS email distribution list, would you like your name added to this list? Y / N. Your name can be removed at any stage by visiting our website or by sending an email to catherine.pound@med.monash.edu.au



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