

Emergency Department Management Course

Monday 7th - Friday 11th March (inclusive), 2011

Overview: This will be an intense 5 day workshop involving local and international experts. It will be focused on ED management, however experts from other health fields will augment the faculty. The course content has been developed from workshops held in Europe, US, South Africa and Canada.

The workshop will involve pre-reading, self assessment, expert presentations on practice and theory, simulated scenario-based training, breakout sessions and much, much more.

Topics covered include:

- Being a clinical leader
- Managing the emergency care process
- Measuring and improving quality
- Managing change
- Leading people
- Managing finances and preparing a budget
- Managing projects
- Developing the culture
- Being accountable and driving performance
- Influencing the organisation and other stakeholders

Full course details will be distributed shortly.

Who should attend: This will be a MUST ATTEND workshop for all aspiring ED Directors and ED Directors already in the role.

Venue: School of Public Health and Preventive Medicine, Monash University
Level 6, The Alfred Centre,
'B' Lobby (via Centre Lane)
99 Commercial Road,
Melbourne Vic 3004.

Course dates: Mon 7 - Fri 11 March inclusive, 2011

Course time: 8:30am - 5:00pm daily

Cost: \$2,500 per person (incl. GST), catering provided

Further venue details and parking information can be found on our website at: www.crepatientsafety.org.au

Enquiries to Catherine Pound on +61 3 9903 0891 or catherine.pound@monash.edu



Centre of
Research Excellence
in Patient Safety

Organisers

Health Services Unit, School of Public Health and Preventive Medicine, Monash University

Prof Peter Cameron MBBS, MD, FACEM

Prof Peter Cameron is a Consultant Emergency Physician and Director of CRE-PS. He has a strong research background in epidemiology and health services and in systems research. He has directed three large hospital EDs, is President of the IFEM and a past president of ACEM. As well as successfully managing a large number of research and contract grants for clinical and health services research, he also consults widely on health policy and health services development.

Dr Terry Mulligan DO, MPH, FACOEP

Dr Terry Mulligan is Professor of Emergency Medicine at Utrecht University in the Netherlands. He facilitates the European course in Emergency Medicine and assisted in the development of emergency medicine as a specialty in the Netherlands.

Facilitators include: Prof Just Stoelwinder (Chair of Health Services Management, Department of Epidemiology and Preventive Medicine, Monash University and Director of Medibank Private Limited), Ms Frances Diver (DOH), Dr Sally McCarthy (President, ACEM), Prof George Braitberg (Director, Southern Health), Dr Michael Walsh (Chief Executive, Cabrini Health), Prof Tim Rainer (Chinese University, Hong Kong).



Delegates limited to 25
so book early to reserve a place

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REGISTRATION FORM



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COST - \$2,500 per person (incl. GST)

Payment can be made by cheque payable to Monash University, or by credit card. Cheque payments must be forwarded independently of any other payments. A copy of your registration must be included with your payment.
(You will be notified by email within 10 working days of receipt of registration)

EMAIL completed registration forms to catherine.pound@monash.edu (**preferred and recommended** option)

OR

FAX completed registration forms to: +61 3 9903 0181

POST cheques or money orders to:
Catherine Pound - CRE Patient Safety Workshop
School of Public Health and Preventive Medicine
Monash University
The Alfred Centre, Commercial Road
Melbourne Victoria 3004

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Please keep a copy of this form as a tax invoice/receipt

Monash University ABN 12 377 614 012

Title _____ First name _____ Surname _____

Phone _____ Email _____

Position _____ Organisation _____

Payment details

(We are unable to accept Amex or to issue tax invoices)

Visa Mastercard Cheque (submit form asap to reserve place)

Total amount paid _____

Name on card _____

Card number

Expiry date -- -- / -- --

Signature _____