

Emergency Department Management Course

Monday 5th - Friday 9th March (inclusive), 2012

Overview: This will be an intense 5 day workshop involving local and international experts. It will be focused on ED management, however experts from other health fields will augment the faculty. The course content has been developed from workshops held in Europe, US, South Africa and Canada.

The workshop will involve pre-reading, self assessment, expert presentations on practice and theory, simulated scenario-based training, breakout sessions and much, much more.

Topics covered include:

- Being a clinical leader
- Managing the emergency care process
- Measuring and improving quality
- Managing change
- Leading people
- Managing finances and preparing a budget
- Managing projects
- Developing the culture
- Being accountable and driving performance
- Influencing the organisation and other stakeholders

Full course details will be distributed shortly.

Who should attend: This will be a MUST ATTEND workshop for all aspiring ED Directors and ED Directors already in the role.

Venue: School of Public Health and Preventive Medicine, Monash University
Level 6, The Alfred Centre,
'B' Lobby (via Centre Lane)
99 Commercial Road,
Melbourne Vic 3004.

Course dates: Mon 5 - Fri 9 March inclusive, 2012

Course time: 8:30am - 5:00pm daily

Cost: \$2,500 per person (incl. GST), catering provided

Further venue details and parking information can be found on our website at:

<http://www.crepatientsafety.org.au/seminars/2012seminars.html>

Enquiries to Catherine Pound on +61 3 9903 0891 or catherine.pound@monash.edu



Centre of
Research Excellence
in Patient Safety

Organisers

Health Services Unit, School of Public Health and Preventive Medicine, Monash University

Prof Peter Cameron MBBS, MD, FACEM

Prof Peter Cameron is a Consultant Emergency Physician and Director of CRE-PS. He has a strong research background in epidemiology and health services and in systems research. He has directed three large hospital EDs, is President of the IFEM and a past president of ACEM. As well as successfully managing a large number of research and contract grants for clinical and health services research, he also consults widely on health policy and health services development.

Dr Terry Mulligan DO, MPH, FACEP, FAAEM, FIFEM, FACOEP, FNVSHA

Dr Terry Mulligan is an Asst Professor of Emergency Medicine at the University of Maryland School of Medicine, Director of their International Emergency Medicine Program, and Immediate-past Chair of the ACEP Section for International Emergency Medicine. He facilitates South African, European, Scandinavian and Hong Kong courses in Emergency Medicine Management, and has assisted in the development of emergency medicine as a specialty in multiple countries.

Facilitators include: Prof Just Stoelwinder (Chair of Health Services Management, Department of Epidemiology and Preventive Medicine, Monash University and Chair of the Board of Ambulance Victoria), Ms Frances Diver (DOH), Dr Sally McCarthy (President, ACEM), Prof George Braitberg (Director, Southern Health), Dr Michael Walsh (Chief Executive, Cabrini Health), Prof Tim Rainer (Chinese University, Hong Kong), Dr De Villiers Smit (Director of Emergency Department, Alfred Hospital)



Delegates limited to 25
so book early to reserve a place

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REGISTRATION FORM

This is a two-step process:

1. **Registration** - Please email registration information (via attached pdf or within an email) to: catherine.pound@monash.edu.

2. **Payment** - Pay online with credit card by visiting <http://ecommerce.med.monash.edu.au/search.asp?s=emergency> NB: this is a hyperlinked web address). If you are not automatically taken to the correct section, you can search for "emergency" in the top left or click on the short course link on the left to find the item. You will automatically receive a tax invoice/receipt. Cheques are accepted.

NB: The registration process is complete once payment has been received and a registration confirmation email has been sent to you.

COST - \$2,500 per person (incl. GST)

Terms and Conditions for Refunds

100% refund - if advised in writing by Monday 6th Feb 2012 (1 month before commencement of course)

Requests for refunds at any other time will be considered on an individual basis.

DELEGATE DETAIL/S:

Title Other	Dr / Mr / Mrs / Miss	First name	Surname
Phone		Email	
Position		Organisation	

Enquiries and forms to Catherine Pound:
Email: catherine.pound@monash.edu / Ph: 03 9903 0891

Office use only: M15001 / 3165959