



Centre of
Research Excellence
in Patient Safety



The Victorian Healthcare Quality Association
Presents

*"Safety and Quality: getting it done
without doing all."*

Challenged by the scope of your role? Ever wonder how to engage other staff to both 'Get it all done' and expand staff understanding of quality concepts.

Speaker and facilitator: Dr Cathy Balding Assoc Dip MRA, Grad Dip HSM, MHA, PhD, FCHSE
Director, Qualityworks P/L

- Cathy has been involved in health service management, quality and clinical governance for 20 years. She has been involved in various state and national quality and clinical governance initiatives, including the development of the ACHS national indicator program and as inaugural manager of the Victorian Quality Council. Cathy is widely published and has provided education in quality and clinical governance nationally and internationally. She has conducted statewide reviews of quality frameworks and systems in acute, mental health and aged care services.
- Cathy will discuss strategies to engage staff in quality activities and to make sure that you are not left doing all the work!
- A panel of quality professionals will then discuss their experiences and lessons learned. A 'must' for those wishing to enhance skills in influence and change.

Friday 30th July

2.00pm to – 4.30pm

Registration from 1.45pm

**The AMREP Seminar Room, The Alfred
Commercial Road, PRAHRAN**

Parking: (Visitors' Car-park) Enter via Centre Lane, off Commercial Rd
Tram: Stop No. 25, Route No. 72

