

NHMRC Centre of Research Excellence in Patient Safety

Public Reporting of Health Care Data

Friday, 23rd May 2008

The public reporting of health care performance data is commonplace in other countries, including both the US and the UK. In these countries, league tables rank the performance of hospitals and individual clinicians. These are aimed both at consumers, to assist in selection of hospitals and physicians, and at health care providers, to identify areas in which they underperform and provide incentives to improve performance.

However, concerns have been raised about the reliability and accuracy of rankings and the potential negative effects of reporting.

This seminar will examine this controversial topic in the context of the Australian health care system, as we begin to head down the path of public reporting – or is it a slippery slope?

- What lessons can we learn from the experience of other countries?
- Has public reporting improved quality in hospitals and raised consumer confidence?
- What do consumers, clinicians and administrators want from public reporting systems?
- What data should be reported and how reliable is it?
- What are the barriers to effective reporting and how do we overcome them?

Experts from Australia and overseas will address these and other questions, ensuring an informative, interesting and thought-provoking day.

Seminar and venue details

Venue: Ella Latham Lecture Theatre, Royal Children's Hospital, Flemington Road, Parkville Vic. 3052

Seminar date: Friday, 23rd May 2008

Seminar time: 09.00 - 4.30pm.

(Registration opens at 08.30)

Cost - \$165 per person (incl. of GST)

Further venue details, accommodation and parking information can be found on our website at: www.CREpatientsafety.org.au

Phone enquiries to Catherine Pound 03 9903 0891 or Peta McLaughlin 03 9903 0245.



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Speakers

International speakers via live videolink

Dr Jerod M. Loeb is the Executive Vice President for Quality Measurement and Research at The Joint Commission on Accreditation of Health Care Organisations, in the USA. During his more than 13 years at JCAHO, Dr. Loeb has played a leadership role in identifying, evaluating and implementing performance measures across the wide variety of Joint Commission accreditation and certification programs. He is involved in a variety of national and international initiatives associated with performance measurement and patient safety, including those of the National Quality Forum, the Centers for Medicare and Medicaid Services, the International Society for Quality in Health Care and the World Health Organization.

Dr Paul Aylin is a Clinical Reader in Epidemiology and Public Health and is Assistant Director of the Dr Foster Unit at Imperial College, London. His current area of work is in health services research, particularly in comparing activity and outcomes using routinely collected administrative data. He has also been an expert witness to both the Bristol and the Shipman Inquiry.

Australian speakers

Professor Joseph Ibrahim is the Foundation Professor Aged Care Medicine, Peninsula Health; Consultant Physician with Specialist Investigations Unit at Victorian Institute Forensic Medicine & State Coroners Office, and Associate Director with CRE-PS.

Ms Vicki Bennett leads the Australian Institute of Health and Welfare's Health Care Safety and Quality Unit, responsible for supporting the development of the evidence base for safety and quality in health care. The main role of the unit is to develop and maintain a national system of information that enhances the safety and quality of health care. She joined the AIHW in 2007 to take on this new role

Professor Peter Cameron is the Director of the NHMRC Centre of Research Excellence in Patient Safety (CRE-PS) and leads patient safety-related research. Professor Cameron is also Head of the Pre-Hospital, Emergency and Trauma group within the Department of Epidemiology and Preventive Medicine at Monash University.

(continued overleaf)



MONASH
University

Public Reporting of Health Care Data Seminar

Speaker Profiles

Dr Christine Jorm is the Senior Medical Advisor at the Australian Commission on Safety and Quality in Health Care. She has written on the use of narrative for studying safety practice, root cause analysis, open disclosure and health policy. Public reporting will be central to the Commission's work and engagement with the health consumer, and Christine has a key role in the consideration of the forms of public reporting the Commission will use and advocate.

Hon Dr Michael Armitage is the Chief Executive Officer of the Australian Health Insurance Association, the peak body representing health funds in Australia. Dr Armitage was a Member of the South Australian Parliament from 1989 to 2002, and a Minister from 1993 - 2002. In particular, he held the Health portfolio from 1993 to 1997. Before entering Parliament, Dr Armitage was in private practice after serving as Paediatric Registrar in Adelaide Children's Hospital and as a House Surgeon for Invercargill New Zealand. Since leaving Parliament, he was involved in the Super Computer industry, as the Director – Sciences (ANZ) for Silicon Graphics (SGI) before joining the Australian Health Insurance Association as CEO in November 2005.

Professor Sandra Leggat has had a varied career in health care management before becoming Head of the School of Public Health at La Trobe University. Sandra's research interests include performance monitoring and improvement, and health system planning and evaluation, and she has published widely on these topics. She has recently published a study on consumers' needs and expectations of public reporting. She is Co-Editor of The Australian Health Review.

Dr Heather Wellington is a medical practitioner and lawyer. She is a consultant with DLA Phillips Fox Health Law Practice and advises hospitals, peak bodies and governments nationally on a broad range of policy, governance and planning issues. Heather is also Chair of the Board of Melbourne's Peter MacCallum Cancer Centre and a director of health insurer GMHBA. A member of the Australian Council for Safety and Quality in Health from 2000-2005. Heather has a continuing deep professional interest in the safety and quality of health care.

Mr Grant McArthur has been a journalist for ten years and for the previous two years has held the position of medical reporter for the Herald/Sun, Melbourne

Associate Professor Ian Scott is consultant general physician and Director of the Department of Internal Medicine and Clinical Epidemiology at the Princess Alexandra Hospital in Brisbane, and Associate Professor of Medicine at the University of Queensland. He is a current member of the Queensland Health Patient Safety and Quality Board and is an advisor to the Queensland Health Quality and Complaints Commission and the Better Practice Committee of the Royal Australasian College of Physicians.

Associate Professor Justin Oakley is Director of the Monash University Centre for Human Bioethics. Justin has published widely on many topics, including public reporting, and has recently completed an NHMRC-funded project on the ethics of providing patients with surgeon-specific performance data as part of the informed consent process. He is editor (with Steve Clarke) of *Informed Consent and Clinician Accountability: The ethics of report cards on surgeon performance* (Cambridge University Press, 2007).

Ms Mary Draper is the Manager of the Clinical Governance (formerly Quality and Safety) at the Royal Women's Hospital in Melbourne. Previous appointments include Manager of the Effectiveness Unit in the Quality Branch in the Department of Human Services in Victoria. She has served on the Board of the Australian Institute of Health and Welfare, the first national committee on quality in health care, and several working parties on clinical guidelines and practice standards.

Associate Professor Caroline Brand is the Director of the Clinical Epidemiology & Health Services Evaluation Unit (CEHSEU) at Melbourne Health and has recently joined the CRE-PS as an Associate Professor. Caroline's personal research interests reside in clinical and health services research focusing on clinician engagement in a systems approach to patient safety, models of care for management of chronic rheumatic disease, implementation of evidence into practice and use of data linkage to inform assessment and monitoring of quality and safety in health care.

Professor David Ben-Tovim is the Director, Clinical Epidemiology and Health Outcomes Unit, Flinders Medical Centre and a Professor in the Faculty of Health Sciences at Flinders University, SA. He has been involved in reform of health services in South Australia and elsewhere. He has a long-standing interest in health care performance monitoring and the use (and misuse) of data.

Professor John McNeil AM is Head of the newly formed School of Public Health and Preventive Medicine, Monash University which is based at the Alfred Hospital. As a clinical epidemiologist and physician and with a background in clinical pharmacology, John holds the position of Chair, Alfred Hospital Human Research Ethics Committee, and is a member of numerous committees including the national Adverse Drug Research Advisory Committee.

Associate Professor Damien Jolley is an accredited statistician who has experience using a broad range of statistical methods in epidemiology. He is currently Director of Monash Institute of Health Services Research and the Senior Biostatistician in the CRE - PS.

Public Reporting of Health Care Data: Seminar Program

Time	Speaker	Organisation	Area covered
0830	REGISTRATION		
Session 1: Focusing in on health care		Chair: Prof Joe Ibrahim	
0900 - 0910	Prof Joe Ibrahim	Centre of Research Excellence in Patient Safety	Setting the scene
0910 - 0930	Ms Vicki Bennett	Australian Institute of Health and Welfare	The National reporting of health care data
0930 - 1005	Dr Jerod M. Loeb (via videolink from USA)	Joint Commission on Accreditation of Health Care Organisations, USA	The US experience
1005 - 1030	Panel: Are we on track with our national reporting efforts? What can we learn from our US colleagues? Panel members: Jerod Loeb, Peter Cameron, Vicki Bennett, Christine Jorm		
10:30 - 11:00	MORNING TEA (30 minutes)		
Session 2: What do we want from public reporting?		Chair: Prof Joe Ibrahim	
1100 - 1120	Hon Dr Michael Armitage	Chief Executive Officer of the Australian Health Insurance Association	The health administrator perspective
1120 - 1140	Prof Sandra Leggat	School of Public Health, La Trobe University, Melbourne	The consumer perspective
1140 - 1200	Dr Heather Wellington	DLA Phillips Fox	The legal perspective
1200 - 1230	Panel: Are there competing interests or a common goal? Panel members: Grant McArthur, Health Editor Herald Sun will join Michael Armitage, Sandra Leggat and Heather Wellington to discuss how to best meet the needs of the various stakeholders.		
12:30 - 13:20	LUNCH (50 minutes)		
Session 3: Issues and barriers		Chair: Dr Christine Jorm	
1320 - 1340	A/Prof Ian Scott	Princess Alexandra Hospital, Brisbane and QLD University	How does public reporting affect health care providers?
1340 - 1400	A/Prof Justin Oakley	Monash University Centre for Human Bioethics	Should surgeon performance information be withheld from patients because of concerns about defensive surgery?
1400 - 1420	Ms Mary Draper	Clinical Governance, Royal Women's Hospital, Melbourne	Enough talking already! Managing the issues and barriers to public reporting.
1420 - 1140	Panel: So, what's the real problem? Identifying and overcoming barriers. Panel members: Ian Scott, Justin Oakley, Mary Draper.		
14:40 - 15:00	AFTERNOON TEA (20 minutes)		
Session 4: Getting the message across		Chair: Dr Caroline Brand	
1500 - 1520	Dr Christine Jorm	Australian Commission on Safety and Quality in Health care.	Open disclosure
1520 - 1540	Professor David Ben-Tovim	Flinders University, South Australia	Health care data for public reporting: where does it come from and how reliable is it?
1540 - 1600	Dr Paul Aylin (via videolink from UK)	Imperial College, London, UK	Health care data for public reporting: how is it presented and how do consumers interpret it?
1600 - 1630	Panel: Data....when is good enough, good enough? Panel members: John McNeil, Damien Jolley, David Ben Tovim, Paul Aylin.		
1630	CLOSE		

Public Reporting of Health Care Data Seminar: Payment details

REGISTRATION FORM



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COST - \$165 per person (inc. of GST)

Payment can be made by cheque payable to Monash University, or by credit card. Cheque payments must be forwarded independent of any other payments. A copy of your registration must be included with your payment. (You will be notified by email within 10 working days of receipt of registration)

FAX completed registration forms to: 03 9903 0181

EMAIL completed registration forms to peta.mclaughlin@med.monash.edu.au or catherine.pound@med.monash.edu.au

POST cheques or money orders to:
Gary White - CRE Patient Safety Seminar
Department of Epidemiology & Preventive Medicine
Monash University, Alfred Hospital,
Melbourne Victoria 3004

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Monash University ABN 12 377 614 01

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