

The Safe Ward

Thursday 29th March 2012

About the seminar:

The Safe Ward seminar has been developed to provide clinicians with up-to-date information on best practice efforts to improve quality and safety of care on the ward.

The seminar will address a broad range of important issues, including:

- maintaining a healthy and productive workforce
- reducing medication errors
- using IT at ward level to improve efficiency and effectiveness of care
- identifying and managing the deteriorating patient
- identifying high risks in aged care
- reducing patient falls; and
- improving compliance with hand hygiene.

Topics have been chosen in areas where there have been demonstrable improvements in quality and safety over recent years. We anticipate that delegates will leave with a number of useful ideas to implement in their clinical areas.

Who should attend:

This seminar is aimed at clinical leaders in nursing, medical and allied health.

Venue: Bayview Eden Melbourne (formerly Eden on the Park), 6 Queens Road, Melbourne Vic 3004.

Seminar date: Thursday 29th March, 2012

Seminar time: 9:30am - 4:15pm
(Registration opens at 9:00am)

Cost: \$220 per person (incl. of GST)

Further venue details, accommodation and parking information can be found on our website at:

<http://www.crepatientsafety.org.au/seminars/2012seminars.html>

Enquiries to Catherine Pound on +61 3 9903 0891 or catherine.pound@monash.edu



Centre of
Research Excellence
in Patient Safety

Speaker and Facilitator details

(in order of appearance)

Dr Sue Evans (Monash University) is the Associate Director of the Centre of Research Excellence in Patient Safety (CRE-PS). Sue has a keen interest in improving measurement of quality in health and manages a number of large clinical registries operating across Victoria. She leads a number of research projects exploring how best to use data to monitor quality of care.

Professor Peter Cameron (Monash University) is Head of the Critical Care Research Division of the Department of Epidemiology and Preventive Medicine at Monash University, Academic Director of the Emergency and Trauma Centre at The Alfred Hospital, Head of the Victorian State Trauma Registry, Associate Director of the National Trauma Research Institute and President of the International Federation of Emergency Medicine. His main research interests include trauma epidemiology, injury prevention and management, pre-hospital care and health services and systems research.

Dr Martin Lum (Department of Health) has a clinical background as a specialist anaesthetist, formerly Director of Anaesthesia in a large tertiary teaching hospital in Sydney. His experience includes retrieval medicine and the development and innovation of surgical and peri-operative services. In the area of quality and safety, Martin has undertaken research at the Centre for Clinical Governance Research in Health (UNSW) in root cause analysis, published on inter-professional communications, and has been a surveyor with ACHS. He completed an MBA at the Australian Graduate School of Management and is currently studying Public Administration at the Australian and New Zealand School of Government.

Associate Professor Christopher Paul Landrigan (Children's Hospital, Boston USA) is Associate Professor of Medicine and Pediatrics at Harvard Medical School; Research Director of the Inpatient Pediatrics Service at Children's Hospital Boston; and Director of the Sleep and Patient Safety Program at Brigham and Women's Hospital. A/Professor Landrigan is the Principal Investigator (PI) of a 10-centre study of resident handoffs; PI of a study developing a computerized scheduling tool for program directors seeking to reduce unsafe resident work hours; and co-PI of a prospective observational study of attending surgeon and obstetrician sleep and safety. He is also studying quality of care and variation in inpatient paediatrics and some of the first studies of pediatric hospitalist systems, which found that efficiency of care, patient experience, and house staff education improved in hospitalist systems. He was awarded the Society of Hospital Medicine's Excellence in Research Award (2006) for studies of hospitalist systems and safety; the Nemours Child Health Services Research Award (2008); and was elected to the Society for Pediatric Research (2009).

Miss Colette Duff (Clinical Excellence Commission) is a Between the Flags Project Officer, with the NSW Clinical Excellence Commission. Since joining the CEC in 2009 she has worked to develop the Between the Flags programme for adult, paediatric, maternity and emergency departments. Colette has over 17 years nursing experience specialising in intensive care and renal nursing, and has worked in education and management roles. She brings to her role experience of the challenges to the recognition and management of deteriorating patients as an ALS (Rapid Response) nurse and ward nurse. She is committed to changing the system to change the culture and improve patient care.

(continued overleaf)

Ms Tracy Schipp (Mid North Coast and Northern NSW Local Health Districts) is currently the Between the Flags Program Manager for the Mid North Coast and Northern NSW Local Health Districts. She has been working in this position since September 2010. Tracy has been working as a Registered Nurse almost 20 years and most recently as a Nurse Educator in Northern NSW.

Professor Rhonda Nay (La Trobe University) is Director of the Australian Institute for Primary Care & Ageing (AIPCA), the Institute for Social Participation (ISP) and Professor of Interdisciplinary Aged Care at La Trobe University. Rhonda is also Director of TIME for dementia – the Victorian and Tasmanian Dementia Training Study Centre and a partner in the Dementia Collaborative Research Centre. Rhonda has chaired the Minister's Awards for Excellence in Aged Care and is a Director on the Aged Care Standards and Accreditation Agency Board. Her research priority is getting evidence based, interdisciplinary, person-centred aged care into practice. She has published and presented extensively on aged care and dementia. Rhonda has led and/or been a senior consultant on numerous research projects and a number of workforce related consultancy projects both at a State and National level.

Dr Deirdre Fetherstonhaugh (La Trobe University) is the Acting Director of the Australian Centre for Evidence Based Care (ACEBC) at La Trobe University in Victoria. Her research focuses on the translation and implementation of research evidence into practice; the ethical implications of clinical practice and the reality of person-centred care. She has also been involved in several quality improvement projects for the Victorian Department of Health. Dr Fetherstonhaugh is the Deputy chair of the La Trobe University Human Ethics Committee.

Dr David Sainsbury (Women's and Children's Hospital, Adelaide) graduated in Medicine from Adelaide University in 1978. He is a senior staff anaesthetist in the Department of Children's Anaesthesia, Women's and Children's Hospital. He is president of the South Australian Salaried Medical Officers Association and medical panel member of the South Australian Health Practitioners Tribunal. He is faculty member and Master Trainer in the TeamSTEPPS™ quality and safety program. He is on the medical board of the Overseas Specialist Surgical Association of Australia and served on numerous plastic surgical team visits to Timor and Eastern Indonesia. His research interests have centred on the human interface in anaesthesia monitoring. In 1988 he designed and implemented one of the first systems for centralised data display and 'black box flight recording' of anaesthesia information.

Professor Johanna Westbrook (University of NSW) is Director of the Centre for Health Systems and Safety Research (CHSSR), Australian Institute of Health Innovation (AIHI), Faculty of Medicine, University of New South Wales. Her research expertise centres on the design and execution of complex multi-method evaluations in the health sector with a particular focus on the effective use of information and communication technologies. She has undertaken leading research on medication safety, the effectiveness of electronic medication management systems to reduce errors and safe work and communication practices in hospitals. Professor Westbrook has an extensive publication record which includes over 200 refereed publications and has won several awards for her research.

Ms Maree Cameron (Victorian Department of Health) is the inaugural manager of the Quality Unit within the Ageing and Aged Care Branch of the Victorian Department of Health. She is a registered nurse with extensive experience in both the operational and strategic policy environments within the residential aged care sector. She brings direct management experience and insight from working in the residential aged care sector to her current role, which includes the advancement of significant research and developments for promoting and advancing safety and quality in Victorian public sector residential aged services.

Professor Joseph Ibrahim (Monash University) is a consultant physician in geriatric medicine and health services researcher with a principal interest in quality of care, patient safety, and the effects of extreme hot weather on the health of older persons. He is an Associate Director of the Centre of Research Excellence in Patient Safety (CRE-PS), in the Department of Epidemiology and Preventive Medicine, Monash University, and Clinical Director of Subacute Services at the Ballarat Health Service.

Mr Peter Summers (Australian Centre for Health Innovation) is the Information and Communications Technology Manager for the Australian Centre for Health Innovation, a non-profit group set up to help clinicians, hospital IT staff and technology developers learn, demonstrate, trial and adopt health-related innovations. The centre runs a simulated hospital environment with a mock operating theatre, procedures room, four-bed ward, doctor's office and patient's home office, with observation areas and video facilities for capturing and reviewing activities, a class/lecture room and an extensive quarantined hospital-like IT system. Peter's previous role was as Director of ICT Infrastructure with Northern Health, and he has also worked in a variety of other IT-related roles for the Northern Western Health Care Network and Royal Melbourne Hospital. Peter has a Bachelor and a Master's degree in Electrical Engineering and recently completed a Master of Public Administration degree with Warwick Business School in the UK, where he studied the NHS implementation of their £12B ICT refurbishment program.

Mr Phil Russo (National Hand Hygiene Initiative) commenced his role as the National Project Manager for the National Hand Hygiene Initiative in 2008, after having been the Operational Director of the VICNISS Coordinating Centre for six years. Prior to that he held several roles in infection prevention in Victoria and completed a Masters in Clinical Epidemiology 2002. Phil has published several peer reviewed articles on infection control and epidemiology, and maintains a keen interest in the prevention of healthcare associated infection.

Dr Anna Barker (Monash University) is a Senior Research Fellow at the Centre of Research Excellence in Patient Safety (CRE-PS), School of Public Health and Preventive Medicine, Monash University. She has a special interest in patient safety. Recent projects she has undertaken include a review of healthcare service characteristics associated with improved performance, validation of hospital performance measures and prevention of falls in community, residential aged care and hospital settings. Dr Barker's prior falls related research has been published in high-ranking international journals and presented at national and international conferences. In 2010 she was awarded \$1.2 million from the NHMRC to lead the planned world's largest falls prevention trial.

Ms Rebecca Atkins (Alfred Health) is a registered nurse and the Patient Flow Manager at the Alfred Hospital. Rebecca commenced this role in October 2011 following a three-year appointment as Nurse Unit Manager in the General Medical Unit at the Alfred Hospital. She will discuss the redesign work she has implemented with her team in the General Medical Unit to improve local ward governance and quality of care. Restructuring has resulted in changes such as the introduction of hourly nurse rounding and the development of a ward 'scorecard' which assesses progress against indicators to assess access, flow, patient safety, workforce and research activity. Rebecca will discuss how this work is being used as a model to be implemented across the hospital.

The Safe Ward

Thursday 29th March 2012

Time	Speaker	Organisation	Area covered
0900	REGISTRATION		
Session 1:	Happy staff = safe patients		Facilitator: Dr Sue Evans
0930 - 0935	Prof Peter Cameron	Monash University	Welcome
0935 - 0950	Dr Martin Lum	Department of Health	Opening address
0950 - 1035	A/Prof Chris Landrigan	Children's Hospital Boston, USA	Safe work hours and rostering to reduce patient harm
1035 - 1055	Miss Colette Duff & Ms Tracy Schipp	Clinical Excellence Commission Mid North Coast & Northern NSW Local Health Districts	Identifying and managing the deteriorating patient
1055 - 1110	Questions		
1110 - 1140	MORNING TEA (30 minutes)		
Session 2:	Equipping staff with good tools		Facilitator: Dr Martin Lum
1140 - 1200	Prof Rhonda Nay & Dr Deirdre Fetherstonhaugh	La Trobe University	Aged Care: SCORE: managing key areas of risk for residents and implementing evidence based standardised care processes in Aged Care
1200 - 1220	Dr David Sainsbury	Women's and Children's Hospital, SA	What works well and the pitfalls wards encounter when introducing patient safety changes: the importance of good teamwork
1220 - 1240	Prof Johanna Westbrook	University of NSW	Interruptions and medication administration errors
1240 - 1310	Panel Discussion Joined by Ms Maree Cameron	Vic Department of Health	How do we develop systems at ward level to improve safety?
1310 - 1400	LUNCH (50 minutes)		
Session 3:	Monitoring patients and staff		Facilitator: Prof Joseph Ibrahim
1400 - 1420	Mr Peter Summers	Australian Centre for Health Innovation	Smart use of technology on the ward
1420 - 1440	Mr Phil Russo	Hand Hygiene Project	Hand hygiene: how to best implement what we all know works
1440 - 1450	AFTERNOON BREAK (10 minutes)		
1450 - 1510	Dr Anna Barker	Monash University	Falls: Preventing patient falls
1510 - 1530	Ms Rebecca Atkins	Alfred Health	Nurse leadership: Redesigning care to improve quality and safety
1530 - 1615	Panel Discussion Joined by Ms Maree Cameron	Vic Department of Health	What can I take back and use?
1615	CLOSE		

The Safe Ward

Thursday 29th March 2012

REGISTRATION FORM - please complete all sections



Please email registration information (via attached pdf or within an email) to catherine.pound@monash.edu.

DELEGATE DETAIL/S:

Delegate 1

Title Other	Prof / Dr / Mr / Mrs / Miss	First name	Surname
Phone		Email	
Position		Organisation	

Delegate 2 (if applicable)

Title Other	Prof / Dr / Mr / Mrs / Miss	First name	Surname
Phone		Email	
Position		Organisation	

COST: \$220 per person (incl. of GST)

PAYMENT METHOD:

Credit card Recommended and preferred method	Please visit the following website to pay online http://ecommerce.med.monash.edu.au/search.asp?s=safe+ward You will automatically receive a tax invoice/receipt.
On invoice Complete only if you wish to be invoiced	Contact person _____ Phone _____ Postal address _____ _____ _____ Email address _____

NB: The registration process is complete once payment has been received and communicated to Catherine, at which time a registration confirmation email will be sent to you.

Terms and Conditions:

Refunds will not be given if inability to attend is advised the day prior to the seminar. Requests for refunds at any other time will be considered on an individual basis. Please note, a colleague is always welcome to attend in your place.

Enquiries and forms to Catherine Pound:

Email: catherine.pound@monash.edu / Ph: 03 9903 0891

Finance office use only M15001 / 3165959