

# CRE in Patient Safety - Seminar

## Monitoring the quality of care in hospitals in 2006

Monday 10th April

*The recently released Report of the Review of Future Governance Arrangements for Safety and Quality in Health Care highlighted that a key responsibility for the newly established Australian Commission on Safety and Quality in Health Care will be to show measurable improvement across a number of key indicators in the quality of health care received by patients in Australia.*

*This seminar discusses what quality indicator data is currently being collected, how it is being used and where gaps exist in monitoring performance in hospitals. Professor Stephen Duckett will discuss the reform of Queensland Health, and in particular the use of performance measurement in monitoring quality. An exciting list of speakers will guarantee a highly informative and interesting day.*

### Venue

Eden on the Park Hotel, 6 Queens Rd, Melbourne  
Entry to the car park is via Queens Lane, located directly behind the hotel.

Government accommodation rates available  
<http://www.edenonthepark.com.au/>

### Time

9.15 am to 4.15 pm

Cost - \$55.00 (GST incl)

Registration form on back page

Enquiries to 03 9903 0017 or email

[CREinpatientsafety@med.monash.edu.au](mailto:CREinpatientsafety@med.monash.edu.au)

[www.CREpatientsafety.org.au](http://www.CREpatientsafety.org.au)

### Speakers

**Professor Stephen Duckett** Head, Reform Team for Queensland Health. Stephen has previously held bureaucratic and academic positions, including Secretary of the Australian Health Department and leadership positions in the Victorian Health Department. From 1996 – 2005 Stephen was Pro Vice-Chancellor, Dean of Health Sciences and Professor of Health Policy at La Trobe University. An economist, he was recognised by his peers in 2004 for his academic excellence by election as a Fellow of the Academy of the Social Sciences in Australia.

**Professor Diana Horvath** Chief Executive Officer, Australian Commission for Safety and Quality in Health Care. Professor Diana Horvath has previously fulfilled a number of high level executive roles spanning over 25 years. Immediate past role was as Chief Executive for Central Sydney Area Health Service.

**Professor John McNeil** Head, Department of Epidemiology & Preventive Medicine, Monash University. Vascular physician in the Vascular Medicine Unit, Monash Medical Centre. Chair, Alfred Human Research Ethics Committee, Chair of the Quality Committee of the Metropolitan Ambulance Service and Chair of VPHREC.

**Mr Cameron Willis** PhD student, Department of Epidemiology and Preventive Medicine. Cameron has recently commenced his candidature with the Centre for Research Excellence in Patient Safety investigating the use of clinical indicators in the management of trauma patients.

**Professor Peter Cameron** Acting Director, CRE in Patient Safety; emergency physician, Alfred Trauma Centre; Head, State Trauma Registry; Chair, Statewide Emergency Access Reference Committee.

**Dr Stephen McDonald** Executive Officer, The Australia and New Zealand Dialysis and Transplant Registry (ANZDATA). Stephen is a nephrologist currently practicing at The Queen Elizabeth Hospital in South Australia.

**Dr Graeme Hart** Clinical Director, Austin Centre for Applied Clinical Informatics, Director Australian and New Zealand Intensive Care Society (ANZICS) Research Centre for Critical Care Research, Deputy Director, Department of Intensive Care, Austin Health, Chair, ANZICS Patient Database Management Committee. Graeme has played a pivotal role in the establishment of ANZICS databases, which collectively represent a major initiative in quality assurance within intensive care communities



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## Monitoring the quality of care in hospitals in 2006

### **Speakers continued**

**Dr Mike Richards** Director, Victorian Infection Control Nosocomial Infection Surveillance (VICNISS) Centre. Mike is a member of the Victorian State Advisory Committee on Infection Control and the Healthcare Associated Infection Advisory Committee (HAIC) of the National Safety & Quality Council.

**Professor Michael Grigg** Chair, Ministerial Advisory Committee for Elective Surgery, Director of Surgical Services, Eastern Health. Member, Royal Australasian College of Surgeons Executive Council. A vascular surgeon, Michael has played a pivotal role in the establishment of an Australasian vascular surgery registry.

**Dr Heather Buchan** Chief Executive Officer, National Institute of Clinical Studies (NICS). NICS provides a national focus for efforts to improve the quality of clinical practice through better uptake of research evidence. Heather is a public health physician specialising in medical management.

**Professor Don Campbell** Director, Monash Institute of Health Services Research. A respiratory physician at Monash Medical Centre, Don's interests lie in the implementation of chronic disease programs in the hospital setting, particularly related to implementation of evidence-based clinical decision making tools.

**Dr Bob Adams** Senior Lecturer in the Department of Medicine, The Queen Elizabeth Hospital Campus, The University of Adelaide, and practicing Respiratory Physician. Bob is a member of the South Australian Hospitals Safety and Quality Council and is Chair of the Metropolitan Clinical Sub-committee of the Council.

**Ms Sue Evans** Research Fellow, Executive Officer, NHMRC CRE in Patient Safety. Sue has recently completed a PhD investigating the effectiveness of an intervention to improve voluntary reporting of adverse incidents by doctors and nurses in six South Australian hospitals.

**Professor Joseph Ibrahim** Foundation Professor and Director of Aged Care Medicine at Peninsula Health and Monash University and is a practicing consultant physician. Joseph is an inaugural member of the Clinical Liaison Service at the State Coroner's Office and the Victorian Institute of Forensic Medicine investigating the system failures associated with health care related deaths.

**Dr Justin Oakley** Director of the Monash University Centre for Human Bioethics. Justin is currently leading an NHMRC-funded project on informed consent and report cards on the clinical performance of individual cardiac surgeons. Justin was co-recipient of the 2004 Eureka Prize for Research in Ethics, for their research on the ethics of providing patients with performance data on individual surgeons

**Dr Kim Hill** Executive Director of Medical Services at the Alfred Hospital and delegate to the NTRI Advisory Board. Kim also serves as a Medical Surveyor for the Australian Council on Healthcare Standards.

**Mr Tony McBride** Chief Executive Officer, Health Issues Centre. This Centre undertakes policy, research and practice change work from a consumer perspective. Tony has worked in a range of fields - primary health, community development, academia, and the health bureaucracy.

**Professor Just Stoelwinder** Chair of Health Services Management, Department of Epidemiology and Preventive Medicine, Monash University. Director of Medibank Private Limited. Past appointments include Chief Executive Officer of the Southern Health Care Network. Just has published extensively on health policy, organisational change, management development, managing health professionals and management accounting in journals, monographs and textbooks.

**Professor Chris Baggoley** Executive Director of Public Health & Clinical Coordination in the Department of Health, a position which also includes the role of Chief Medical Officer for South Australia. Chris has been the Director of Emergency Medicine at FMC, the RAH and Ashford Hospital. He is currently the Chairman of the Board of the National Institute of Clinical Studies (NICS).

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***Program and registration details on next page***

# Program and registration

## 09:15 Registration

### 09:40 Official welcome - Jennifer Williams, CEO Bayside Health

09:45 Prof. Stephen Duckett, Monitoring quality of care at a state level: the reform of Queensland Health.

10:15 Prof. Diana Horvath. Introducing the work of the Commission

### Use of registries to monitor procedures

10:45 Prof. John McNeil, Mr. Cameron Willis. Sources of bias and inaccuracy, role of quality control

11:05 Prof. Peter Cameron. Theory of how registries are used

11.15 Dr. Stephen McDonald. ANZDATA – Monitoring quality of care in the renal transplantation and dialysis setting

11.35 Dr. Graeme Hart. ANZICS – Monitoring quality of care in the Intensive Care setting.

11.55 Dr. Mike Richards. VICNISS – Monitoring quality of care- nosocomial infections

12.15 Prof. M Grigg. Monitoring quality of care in patients undergoing vascular surgery.

## 12:35 Lunch

13:20 Dr. Heather Buchan. Examining the evidence-practice gap.

13:40 Prof. Don Campbell. Monitoring quality and supporting clinical effectiveness using evidence based clinical practice guidelines.

14:00 Ms. Sue Evans. Monitoring quality of care- an overseas perspective

14:20 Prof. Joseph Ibrahim. Monitoring quality of care using routine datasets

14:40 Dr. Bob Adams. Monitoring quality of care using sentinel event data

## 15:00 Afternoon tea

15:20 Dr. Justin Oakley. Legal and ethical issues relating to performance monitoring and disclosure.

15:40 Panel discussion: Prof. Chris Baggoley, Dr. Kim Hill, Prof. Stephen Duckett, Mr. Tony McBride, Prof. Just Stoelwinder. Performance indicators: What the Department wants to know; what hospital administrators and hospital boards want to know; and what the public wants to know

## 16:15 Close

## Registration form - please keep a copy of this form as tax invoice /receipt

Monash University ABN 12 377 614 01

Title \_\_\_\_\_ Name \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Position \_\_\_\_\_ Organization \_\_\_\_\_

**Cost - \$55.00 (GST inclusive) Payment can be made by cheque payable to Monash University, or by credit card.**

**Cheques** should be sent to - CRE Patient Safety Seminar, Epidemiology & Preventive Medicine, Monash University, Alfred Hospital, Melb. 3004

**Credit card payment** - complete details below and fax to 03 9903 0556

Visa  Master card  Bank card

Card number \_\_\_\_\_

Expiry date \_\_\_\_\_ Card holders name \_\_\_\_\_

Cardholders signature \_\_\_\_\_